

## DataTraveler® Locker Plus G3 Updater

### System Requirements

- Login as Administrative User\*
- Microsoft Windows Vista, Windows 7, Windows 8/8.1 and Windows 10 (RT not supported).
- USB 2.0

\*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

**This Updater clears password and user-enabled fields (non-customized), as well as formats the drive.**

### Updater Instructions

**Warning: This updater will reset the drive. All data on the drive will be lost!**

**Note: Backup all data stored on the DTLPG3 and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.**

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).
2. Insert the DTLPG3 and make sure it is recognized by your Operating System.

**Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the DTLPG3 Launcher from this window.**

**Caution: Do not remove the drive or interact with any Windows applications during the updater process.**

3. Double-click DTLPG3\_Updater.exe to initiate the updater process.

**Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.**

4. Accept the License Agreement and click **Next** to continue.
5. The software will attempt to detect the DTLPG3 drive.

**Note: If a window is displayed notifying you that DTLPG3 is running, click Next to continue.**

6. A Format Warning window will appear offering you the option to **Format** or **Cancel**. It is safe to cancel at this point if you choose. Click **Format** to continue. The updater process may take a few minutes.

**Warning: Once you click Format, the drive will be reset. All data on the drive will be lost!**

7. A window should appear notifying you that your drive has been updated successfully. Check **Launch** if you want DTLPG3 to launch automatically and then click **Finish**.

8. Once the updater process is complete, you may begin using the DTLPG3 or disconnect the drive.

**Note: After the drive has been updated, you will need to reconfigure the drive.**

**If the updater process was unsuccessful, repeat steps 2-8.**

## FAQs

For a complete list of the latest FAQs, go to the DataTraveler website at [www.kingston.com/support/faqs/datatraveler](http://www.kingston.com/support/faqs/datatraveler).

**Q: Can I use the 'Run as' command in Windows to update the DTLPG3 when logged in as non-administrative user?**

**A:** No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

**Q: The updater fails to recognize the DTLPG3 even though it is inserted into the USB port.**

**A:** You may be able to resolve by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again.\*

\*If updater still fails to recognize DTLPG3 contact Kingston's Tech Support.